

Greeting from **Voyqa**

Malaysia has diversity in landscapes, activities and culture. With “**Delightful Malaysia**” **Voyqa** give an opportunity from walking around Malacca’s historical core and Penang’s UNESCO-listed George Town, to witnessing isolated islands and spending time in Langkawi, a stunning archipelago which is also one of the best places to visit in Malaysia.

Number of Nights: 8

Type of Holiday: Family and Beaches

Destination/(s): Kuala Lumpur, Penang, Langkawi and Malacca

Total Price including Taxes: Starting from INR 30,325 per person



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Accommodation

Corus Hotel Kuala Lumpur



Corus Hotel Kuala Lumpur is an exclusive hotel located strategically at the heart of Kuala Lumpur City Centre. There are a range of rooms available to suit the varied needs of guests, including the Deluxe Room, Paradise Cabana, Premier Deluxe Room as well as the newly-renovated Executive Deluxe, and Suite.

Address: Persiaran Hampshire, Jalan Ampang, 50450 Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur, Malaysia

Number Of Nights: 3

Room Type: Deluxe Room

Comfort, contemporary styling and modern luxuries combine to accord guests with enhanced amenities and services.

Room Amenities

- TV (movies & Astro)
- Wi-fi Internet access
- Mini-bar
- IDD telephone
- Personal safe
- Bath & shower
- Hair dryer
- Tea / coffee making facilities
- Music / radio
- 24-hour room service
- Air-conditioning

Room Inclusion:

- Daily Breakfast
- Free 2Bottles mineral water in room

SAVV Hotel



Savv Hotel is conveniently located within the UNESCO World Heritage Site of Georgetown. We are situated right at the city waterfront overlooking the Clan Jetties with easy access to Penang famous local street food, historical sites, street arts, diverse architecture, quaint cafes and bars, all within walking distances.

Address: 39C, Pengkalan Weld, George Town, 10300 George Town, Pulau Pinang, Malaysia

Number of Nights: 2

Room Type: Superior Room

Room Inclusion:

- Daily Breakfast
- Free 2Bottles mineral water in room

Resorts World Langkawi



Tucked away on the southwest of Langkawi, Resorts World Langkawi is a vacation resort for those who delight in a carefree island escapade.

Wake up to majestic seascapes kissed by the tropical sunshine.

Take a romantic stroll by the picturesque Zest Boardwalk.

Dip and dine to a panoramic view of the ocean from the Infinity Pool.

Live up the night to music, games and drinks at the Salt Shake Bar.

Address: 07000 Langkawi, Kedah, Malaysia

Number Of Nights: 3

Room Type: Premier Room

Room Inclusion:

- Daily Breakfast
- Free 2Bottles mineral water in room

Day Wise Itinerary



Day 1

Airport Pickup from Kuala Lumpur Airport to Hotel in Kuala Lumpur (PVT)

Airport Pick-Up from Kuala Lumpur Airport To Accommodation In Kuala Lumpur In A Private Car With Driver.

Inclusive Of

- English-speaking driver
- Meet and greet service
- Fuel fees
- Parking fees
- One-way transfer

Not Inclusive Of

- Other personal expenses
- Tips and gratuities

Day 2

Kuala Lumpur Half Day City Tour (SIC)

Explore the enigmatic and modern Kuala Lumpur on a fun half day city tour. Visit the National Mosque, the National Museum, the King's Palace and more. Pick up memorable souvenirs on the city streets and share the amazing memories with your loved ones.

Inclusive Of

- English-speaking guide
- Round-trip transfers to and from your hotel
- Photo stops at the Petronas Twin Towers, King's Palace, National Museum & National Mosque; Visit to Handicraft Centre, Cocoa Boutique, National Monument, Sultan Abdul Samad Building, and Dataran Merdeka
- Admission Fee of National Museum, National Mosque

Not Inclusive Of

- Admission to National Museum

Itinerary

- Duration: 3 hour(s) and 30 minute(s)
- Tour stops and highlights: Photo stops at the Petronas Twin Towers, King's Palace, National Museum & National Mosque; Visit to Handicraft Centre, Cocoa Boutique, National Monument, Sultan Abdul Samad Building, and Dataran Merdeka
- The schedule is subject to change depending on traffic and weather conditions on your activity date

Day 3

Historical Melaka Tour with Lunch (SIC)

The capital of the 'The Historic State' of Malaysia which is only a couple of hours away from the center of Kuala Lumpur. Melaka is Malaysia's first UNESCO World Heritage Site for Culture. Admire and explore the beautiful architecture of intact historical buildings and discover the mystery of old ruins. Visit the Melaka Museum, St. Peter's Church, A'Famosa Portuguese Fortress, and more

Inclusive Of

- English-speaking guide
- Local lunch
- Round-trip transfers to and from your hotel (Kuala Lumpur City Centre & Bukit Bintang area only)

Not Inclusive Of

- Beverages during lunch
- Tips and gratuities

- Admission to attractions
- Insurance

Itinerary

- 08:30 hotel pick up
- Journey to Melaka from Kuala Lumpur City Center (approx. 2 hours)
- 10:30 arrive in Melaka, visit St. Peter's Church (Roman Catholic Church built in 1710)
- 11:00 visit A'Famosa Porta de Santiago (built in 1511)
- 12:00 drop by Melaka Museum
- 12:30 walk along Dutch/Red Square
- 13:00 head to Jonker Street and visit Chen Hoon Teng Chinese Temple (built in 1645)
- 13:30 enjoy lunch at a local restaurant (drinks not included)
- 15:00 walk around Melaka River or join a river cruise (optional, payable onsite)
- 16:00 depart back to Kuala Lumpur
- 18:00 hotel drop off in Kuala Lumpur, end of tour

Day 4

Airport drop-off from hotel in Kuala Lumpur to airport (PVT) and Airport pick-up from Penang airport to hotel in Penang Private Basis

Airport drop-off from hotel in Kuala Lumpur to airport With Private Transfer

One-way transfer service between Penang Airport and your hotel

Inclusive Of

- English-speaking driver
- Meet and greet service
- Fuel fees
- Parking fees
- One-way transfer

Not Inclusive Of

- Other personal expenses
- Tips and gratuities

Day 5

Penang Hill and Temple Sightseeing

Enjoy an event-filled half day guided tour of Penang and explore its major attractions. Discover a beautiful Buddhist temple, Kek Lok Si and appreciate its stunning architecture and sculptures. Get an insight into local culture by your informative English-speaking guide. Take the funicular train for a amazing view of Georgetown from the top of Penang Hill

Inclusive Of

- English-speaking professional driver/guide
- Round trip transfer from your hotel (complimentary for guests staying within Georgetown and Batu Ferringhi)
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Itinerary

- Time: 09:00-13:00
- Hotel pick up
- Kek Lok Si Temple
- Penang Hill Funicular Train (train ride included)
- 7 Tier Pagoda of 10,000 Buddhas
- Bronze Statue of Goddess
- Drop off at your hotel

Day 6

Airport drop-off from hotel in Penang to airport (PVT) and Airport pick-up from Langkawi airport to hotel in Langkawi on Private Basis

Airport drop-off from hotel in Penang to airport With Private Transfer

One-way transfer service between Langkawi Airport and your hotel

Inclusive Of

- English-speaking driver
- Meet and greet service
- Fuel fees
- Parking fees
- One-way transfer

Not Inclusive Of

- Other personal expenses
- Tips and gratuities

Day 7

Langkawi Island Hopping Shared Speedboat Tour

Witness magnificent eagles (kings of the sky) feeding by professionals. Explore the Lake of the Pregnant Maiden - a mythical lake and also admire unique hill shaped like a woman lying on her back. Enjoy crystal clear waters as you sweeping views of the ocean at the Beras Basah Island

Inclusive Of

- Admission to attractions: Beras Basah Island, Pulau Dayung Bunting and Pulau Singa Besar
- English-speaking guide
- Round-trip transfers to and from your hotel
- Life jacket
- Shared island-hopping boat tour

Not Inclusive Of

- Admission to Tasik Dayang Bunting to be paid directly at the counter (MYKAD Adult - RM3, MYKAD Child - RM1, Foreign Adult - RM6, Foreign Child - RM3)
- Bottled water
- Island and water activities

Itinerary

- 8:00/13:00 hotel pick up
- Transit to Pekan Rabu jetty
- Trip starts
- Visit Pulau Dayang Bunting (Lake of the Pregnant Maiden)
- Eagle watching at Pulau Singa Besar (Big Lions Island)
- Visit Pulau Beras Basah (Wet Rice Island)
- Free and easy
- 12:30/17:30 hotel drop off

Day 8

Day AT Leisure

Enjoy Full Day At Your Ease And Will.

After Breakfast, Free on your own to discover what Langkawi has to offer.

Day 9

Airport drop-off from Langkawi hotel to Airport (PVT)

Airport Drop-Off From Accommodation In Langkawi To Airport In A Private Car With Driver

Inclusive Of

- English-speaking driver
- Meet and greet service
- Fuel fees
- Parking fees
- One-way transfer

Not Inclusive Of

- Other personal expenses
- Tips and gratuities

Package Inclusions



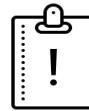
- Tea/Coffee Kettle in the Room
- Wi-Fi at Hotel
- Room in 4-star accommodation in Kuala Lumpur for 3 Nights
- Room in 3-star accommodation in Penang for 2 Nights
- Room in 4-star accommodation in Langkawi for 3 Nights
- Parking and Toll tax
- Airport Pickup from Kuala Lumpur Airport to Hotel in Kuala Lumpur (PVT)
- Kuala Lumpur Half Day City Tour (SIC)
- Historical Melaka Tour with Lunch (SIC)
- Airport drop-off from hotel in Kuala Lumpur to airport (PVT) and Airport pick-up from Penang airport to hotel in Penang Private Basis
- Penang Hill and Temple Sightseeing
- Airport drop-off from hotel in Penang to airport (PVT) and Airport pick-up from Langkawi airport to hotel in Langkawi on Private Basis
- Langkawi Island Hopping Shared Speedboat Tour
- Airport drop-off from Langkawi hotel to Airport (PVT)
- 5% GST Included

Package Exclusions



- Visa
- Alcoholic / Non- Alcoholic beverages
- Entrance fees to monuments and museums unless mentioned in the itinerary
- All personal expenses, optional tours and extra meals not mentioned in 'Package Inclusions'
- Travel insurance
- Camera fee
- Tips, laundry & phone call
- Anything not mentioned in 'Package Inclusions'
- Any local/Govt./MC taxes if needed to be paid at the destination/Hotel Expenses caused by factors beyond our control like rail and flight delays, roadblocks, vehicle malfunctions, political disturbances etc

Important Information



- Visa is not Included in this Package. It can be arranged with extra cost. Voyqa is just a facilitator for Visa and not held responsible for any Visa declination.
- Your e-tickets and/or hotel e-vouchers will be shared with you within 3-5 working days after reservation. Activity vouchers will be shared on a real-time basis before/while on tour. Some activities/transfers do not require vouchers. Vouchers are cumulative, two or more vouchers can be clubbed together to make a booking. The date of sharing the vouchers given in the confirmation is estimated time and nonbinding otherwise confirmed by us in writing.
- Our Tour Support team will get in touch with you just before your trip starts and will explain the trip details & do's and don'ts. The Tour Support team will constantly be in your touch via means of Calls, Whatsapp, and e-mails. Please ensure to get an International roaming plan or arrange a local number for us to be able to stay in contact with you/travellers. Passports should be valid for a minimum of 6 months from the date of travel (9 months in case of Malaysia) and keep/print all your travel documents before leaving for the airport. If the passenger is looking at obtaining Visa On Arrival, he/she should be aware of the documents and requirements of the specific country to successfully obtain the Visa On Arrival. Voyqa is not responsible for any non-grant of visa to traveller.
- In cases where Voyqa is assisting the passenger with visa application, please note that the company only acts as a visa facilitator. Granting or refusing the visa application is at the sole discretion of the Consulate/Embassy/Immigration Department of that specific country.
- The package price doesn't include special dinner or mandatory charges levied by the hotels especially during New Year and Christmas or any special occasions.
- Surcharges applicable for late night /early morning/midnight/arrival and departures.

- Waiting time for transfers SIC 10 Mins and Private 20 Mins from the scheduled time, After that guest shall be marked NO SHOW.
- Please note making calls while abroad can exhaust your balance in no time. Consider activating an international roaming pack. or get a local SIM, calling card, as Voyqa will not be held responsible if you miss any of the transfers due to lack of communication. Addition cost will be borne (if any) by the customer for any further arrangements. No refund will be provided if customer makes its own arrangements for the missed transfer.

Terms and Conditions



Payment policy

- All payments towards the tour cost must be made by the customer to the company in accordance with the procedure and time frame mentioned in the agreed package.
- The package offers flexible payment rules depending upon the advance purchase period or the inclusions. However, at times because of dynamic airline prices or peak season, we may ask you to furnish a higher amount before we start issuing the final vouchers. Above payment policy is subject to change during peak seasons. Passports should be valid for a minimum of 6 months from the date of travel. PAN card copies are required for all bookings.
- In case you reserve your booking by paying deposit, the same will be non-refundable, in case you do not pay the remaining amount on due date because of any reason or cancel your holiday. In situation of payment failure on due date, the package may get cancelled. We may try to realign the package if possible but the customer will have to bear the cost difference and penalties. It will be customer's responsibility to remember all the deadlines and due dates. Final vouchers can only be issued once Voyqa has received full payment. The booking is deemed cancelled if full payment is not received by the due date agreed between Voyqa and the customer while making the reservation. It is solely customer's responsibility to make the payment by the agreed date even if no reminders are being sent by Voyqa.
- For Air Tickets issued / blocked within the time limit: Full amount of the flight to be collected before issuance, else price will be subject to change.
- The customer hereby agrees that customized package is as per his/her will and choice. No claim on the combination, price of package, category and type of service shall be entertained by Voyqa.]
- The booking of the final combined package shall be subject to availability. Final price is as per inclusions selected by the customers. In case, the customer has changed any component, the same will be updated in price. Customers' final confirmation will have exact components which were selected and reviewed by the customer while booking the package.

Booking and Confirmation

- When reserving a package your name, address, arrival and departure time and method of payment are required. A reservation is binding once it has been confirmed verbally or in writing and you have received a reservation confirmation number. Voyqa is entitled to apply different kinds of rules such as reservation fee or credit card guarantee in order to secure the reservation.

- Urgent Departures/High Season Reservations - Alternative Hotel(s) With Similar Standards Will Be Offered If The Mentioned Hotel Is Unavailable/ Overbooked.
- The holiday packages listed on Voyqa are only proposed holiday itinerary. Voyqa does not hold any confirmed reservations of the travel products in such itineraries. The same is subject to availability at the time of booking. Even the tour cost might change based on the actual availability of the travel services included in the tour.
- Your booking request will be processed for confirmation of prices and availability of services as requested by you. Only after confirmation about the prices and availability received from you, Voyqa will be bound to provide you the requested service subject to you making full payment and complying with Terms & Conditions.
- Itinerary timings in the tour are approximate and may be subject to change.
- Holiday packages including the airfare might change as per the airfare structure of the airline during the time of booking. The total fare may go up due to an increase in the fuel price, change in government regulations, taxes and other costs which are not in control of Voyqa.
- If it is deemed, Voyqa may sometimes amend the itinerary for the convenience and safety of the passengers. However, in such cases, Voyqa will ensure that all the services remain the same. If the itinerary is altered or changed, the same will be communicated to the customer before the booking or before the departure of the tour, whichever is first.
- Transfers and sightseeing on SIC basis means transport through a comfortable coach/bus/van depending on the total number of passengers travelling with you on that same tour. Please note that Voyqa will be putting together all the passengers arriving around the same time and dropping them at their respective hotels. You may talk to our holiday experts for private transfers/ transport facility, which will be made available at an additional cost.
- Voyqa, if deemed, may change, postpone or delay the date of departure or conclusion of the tour or amend the travel route due to some unprecedented reasons like inclement weather, snow conditions, political restrictions or any other cause. In the event of such changes/delays, Voyqa will not be liable for any refund of tour price (in whole or in part) or other compensation for any injury, loss or damage.
- Voyqa is not liable if an airline cancels, reschedules, or delays a flight for any given reason. If the passenger has purchased air ticket through Voyqa, we will try to assist in making new arrangements provided the passenger has not already checked-in with the airline for the onward flight segment. In such cases, the fare difference amount will need to be borne by the passenger. Voyqa will assist with all the special requests by passengers on the tour such as special meals, preferred seats, wheelchairs and other requirements at all points of time and also arrange to send the confirmation for the same from the relevant service provider. However, if on a tour the relevant service is not provided/ available despite the request by Voyqa, then in such case, Voyqa will not be liable for any damages or additional cost.
- Independent activities chosen by the passenger shall not be arranged by Voyqa during the tour. However, Voyqa may, depending on the tour course, arrange such activities under separate conditions at an additional cost. Voyqa may refuse passenger participation if it the passenger makes his/her own flight arrangement, Voyqa will not be liable for any loss resulting from flight cancellation/delays/changes in international gateways, itineraries or travel dates. Voyqa recommends that passenger should not purchase airline tickets with high penalty charges for changes/amendments.

- During local and national holidays, on special events, peak seasons, on long weekends, and during religious occasions, entry to certain facilities such as churches, restaurants, hotels, shopping malls, markets, and museums may be limited or not available. In such cases, alternatives will be offered where ever possible and, if there would be any the cost difference the same will need to be borne by the customer. Voyqa will not be liable for any closures, necessary itinerary changes or curtailments on the tour for any reason.

Cancellation & No-show Policy

- By making a Package Reservation with a Voyqa, you accept and agree to the relevant cancellation and no-show policy of that Voyqa, and to any additional (delivery) terms and conditions of the Voyqa that may apply to your Package including for services rendered and/or products offered by the Voyqa.
- Please note that certain rates, fees or special offers are not eligible for cancellation, refund or change. Applicable city/tourist tax may still be charged by in the event of a no-show or charged cancellation. Please check the (reservation) details of your product or service of choice thoroughly for any such conditions prior to making your reservation. Please note that a Package Reservation which requires down payment or (wholly or partly) prepayment may be cancelled (without a prior notice of default or warning) insofar the relevant (remaining) amount(s) cannot be collected in full on the relevant due or payment date in accordance with the relevant payment policy of the reservation. Cancellation and prepayment policies may vary per segment, product or service of each package.
- Please carefully read important information in your reservation confirmation for additional policies as may be applied by the Voyqa (e.g. in respect of age requirement, security deposit, non-cancellation/additional supplements for group bookings, extra beds/no free breakfast, pets/cards accepted). Late payment, wrong bank, debit or credit card details, invalid credit/debit cards or insufficient funds are for your own risk and account and you shall not be entitled to any refund of any (non-refundable) prepaid amount unless the Voyqa agrees or allows otherwise under its (pre)payment and cancellation policy.
- If you wish to review, adjust or cancel your Reservation, please revert to the confirmation email and follow the instructions therein. Please note that you may be charged for your cancellation in accordance with the Voyqa cancellation, (pre)payment and no-show policy or not be entitled to any repayment of any (pre)paid amount. We recommend that you read the cancellation, (pre)payment and no-show policy carefully prior to making your reservation and remember to make further payments on time as may be required for the relevant reservation.
- If you have a late or delayed arrival on the check-in date or only arrive the next day, make sure to (timely/promptly) communicate this with the Voyqa so we know when to expect you to avoid cancellation of your Trip (Reservation) or charge of the no-show fee. Our customer service/support department can help you if needed with informing the trip provider. Voyqa does not accept any liability or responsibility for the consequences of your delayed arrival or any cancellation or charged no-show fee by the trip provider.

Hotel Policy

The standard check-in time is 02:00 PM and the standard check-out time is 11:00 AM. Early check-in or late check-out is strictly subjected to availability and may be chargeable by the hotel. Any early check-in or late check-out request must be directed and reconfirmed with hotel and may be chargeable by the hotel directly.

